

Susan Gold Coaching

Spotlight Presentation



Newburyport ProVisors
July 2024



Who is Susan Gold?

Marketing Strategy Coach,
Susan Gold Coaching





What is Marketing Strategy?

- Solve challenges and leverage opportunities
- What are we doing, why and what is our approach to create revenue (strategy)
- How will we do that (tactics)



Fastest path to revenue with the right prospects that turn into profitable and great fit clients.



But first...

Always the Cheerleader



Scary Zombie Saloon Girl

FAMILY



The Husband



The Daughter & Granddaughters



Missing Sam-Kitty

The Son & the New Bride

Painting





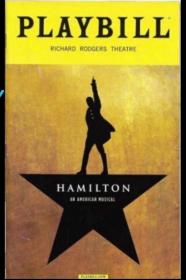
Drawing



Sewing









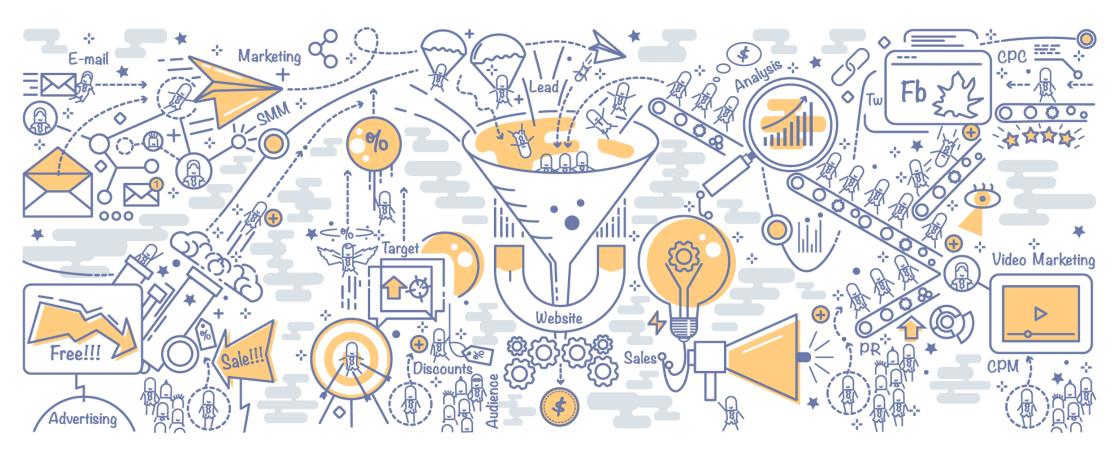
Instagram: @SusanGoldCreations



Tap Dancing



Why Marketing?



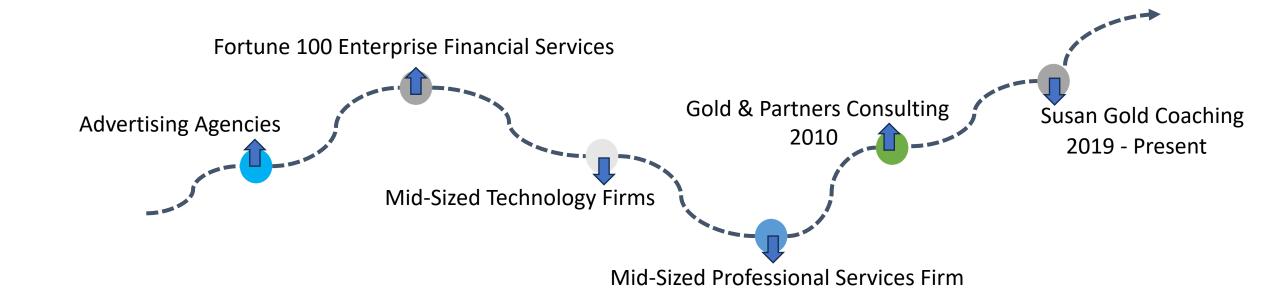


What really happens...





The Marketing Journey – Over Four Decades





What pain points to listen for?

- "We need more clients but we don't know what to do."
- "Clients can't find us!"
- "We want higher quality clients to replace our underperforming ones"
- "We've spent money on marketing and nothing is working"
- "Why isn't our networking working?"
- "We're doing our planning and have no idea what we should be doing"
- "Sales and marketing are not aligned and we don't know how to fix it"
- "We think our agency isn't right for us but what do we do now?"





What issues do I really see?

- Shiny Object Syndrome
- "Agnostic"
- Talking to themselves
- Not differentiated
- Not reaching targeted audience
- Don't understand their numbers
- Don't know opportunity markets for high growth
- Revenue LEFT ON THE TABLE!





What do I offer?



- Strategy Coaching 6 private, one-hour sessions biweekly
 - Final Deliverable: Custom strategic marketing plan
 - Execution Resource Alignment
 - Ongoing support (quarterly, monthly, weekly)
- Team Coaching Leadership Teams, M&S and Business Dev
- Custom Consulting



Who do I work with?

B2B - what is that?

- Sweet Spot Ideal Clients: Professional Services
 - Accounting firms (10-30+ employees)
 - Management Consultants (solopreneur to multi-partner)
 - Business Management/Performance, HR, Operations, sales, technical
 - Marketing Agencies (10+ employees minimum)
 - Software Development firms
 - (Business Law Firms selective)
- Distributors/Manufacturers
- Commercial & Industrial



Exceptions: Mid-large multi-channel, high budget advertisers, often B2C with strategic data needs for gap analysis & high growth



Who do I partner with?

- CEO Peer Advisory Board Consultants
 - ➤ Vistage, The Alternative Board (TAB), Entrepreneur's Organization (EO)
- Business Consultants and Coaches
 - > Fractional CFOs and Controllers (B2BCFO, Focus CFO)
 - ➤ Focal Point Coaches



- > Sales
- > HR
- Operations
- M&A Consultants, Private Equity open to strategy and data solutions





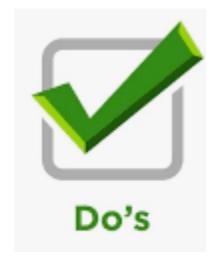
What do I not do for clients?











Strategic partners execute my marketing plans such as:

- Agencies (digital, social media, websites, branding, SEO)
- Designers
- Content, copywriters
- PR and publicity
- Marketing Technologies (CRM, Email marketing, Automations)
- Data Scientists/Consultants



What are the outcomes?

- Clarity, consistency, less stress
- Time, money and efforts are not wasted
- Understand what to measure and how for ROI
- Revenue growth (sales volume and per transaction increases)
- More Ideal Clients greater satisfaction with client service teams
- Higher quality execution
- Ability to adjust to market opportunities or challenges





Call me when...

A business owner is frustrated with marketing that isn't working

or they don't *know what* to do.

Using client data, we identify the right target markets and

create a detailed action plan aligning the right activities for

revenue results.





